



Improved Operational Efficiency For The Real Estate Services Leader

About the Company

The client is a multinational professional services company with deep focus into commercial real-estate and asset management.

The company has close to 100, 000 employees and caters to real estate investing firms and tenants through more than 450 offices worldwide



Business and Technology Drivers

The employees use to perform their operations on Dynamics 365 Finance and Operations Portal. The client needed ability to perform few critical operations on the go to reduce delays and improve and efficiency.

Purchase orders were vital to the client's operations as the client processes a huge volume of purchase orders every day. The client wanted to smoothen the operations caused by delays in processing the Purchase Orders and timesheets.

Few of the critical Operations identified were

- Purchase Order (PO) Approval
- Purchase Order (PO) Receiving
- Timesheet Approval
- Invoice authorization
- Credit Note Approval



Sonata's Solution

Sonata has been chosen as the preferred partner for the clients Microsoft Dynamics Program due its proven track record of solving complex enterprise problems. Sonata brought its expertise Dynamics implantation, support, Digital Assurance, performance analysis & resolution, PowerApps and Modernization Capabilities.

Power Platform Solution

Sonata deployed Power Platform based Solution with Specific Purchase Order and Timesheet Apps for teams across globe.

1. Purchase Orders & Goods Receival

Purchase Order receiving process on PowerApps allowed receiving goods on the go through Mobile app.

Solution features include:

- Confirmed Purchase orders created in Dynamics 365 platform will be available in the PowerApps for the Requester
- Real time Visibility the Goods receipts page & Purchase orders that are assigned for receiving
- Goods Receival on the go through Mobile App
- Approval of Purchase orders on PowerApps
- Credit note processing for the Confirmed Purchase orders

2. Timesheet approval process through Mobile App

- Time sheets created in Dynamics 365 platform will be available in the PowerApps Mobile App for approval
- Business users will be able to view all timesheet awaiting action and can either approve or reject the timesheet

Benefits

Sonata has built and deployed the intuitive Mobile apps in a short span of time. The solution has improved the operational efficiency and ergonomics of client teams.

- Reduced time for Time Sheet Approvals by 40%
- Improved efficiency in PO approval process by 40%
- Enhanced Goods Receiving efficiency by 30%
- Reduced In-office Work hours due to increased mobility





WHY SONATA?

Sonata's platformation approach helps clients to choose a solution that best fits their needs; balancing readily available platforms and solution customization

- 1. Sonata READY:** End-to-end, industry-specific digital business platforms
- 2. Sonata ACCELERATE:** Deploy popular horizontal platforms adding required functionality
- 3. Sonata CUSTOM:** Engineer custom platforms that deliver unique digital capability and scalability

Sonata is a global technology company, that enables successful platform based digital transformation initiatives for enterprises, to create businesses that are connected, open, intelligent and scalable. Sonata's Platformation™ methodology brings together industry expertise, platform technology excellence, design thinking-led innovation and strategic engagement models to deliver sustained long term value to customers. A trusted partner of world leaders in the Retail, Manufacturing , Distribution, Travel, services and Software industries, Sonata's solution portfolio includes its own digital platforms such as Brick & Click Retail Platform®, Modern Distribution Platform®, Rezopia Digital Travel Platform®, Kartopia E-commerce Platform®, Halosys enterprise development automation Platform®, and CTRM Commodity trading and risk management Platform®, KODO - AI powered customer experience(CX) Platform, Sonata's Platformation realization services have been specifically designed so that implementation of services on Microsoft Dynamics 365, Microsoft Azure, AWS, Cloud Engineering, Managed Services as well as on new digital technologies like IoT, Artificial Intelligence, Machine Learning, Robotic Process Automation, Chatbots, Block Chain and Cyber Security, deliver to the Platformation promise. Sonata's people and systems are nurtured to bring together the depth of thought leadership, customer commitment and execution excellence to make a difference to business with technology.



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