



Disclaimer



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Plan FY 20



Existing Customers

Grow by becoming a larger & more strategic partner to focus customers

Alliances

Grow by synergistically leveraging technology alliance partners

Vertical Transformation Deals

 Win new strategic customers through industry specific digital transformation expertise

IP & Platform

Grow IP & proprietary platform revenues

Digital Tech Infra

 Gain value and profit by extending leadership to new digital tech infra



Significant events fy 20.



- Acquisition of gbw .
- Maturation of Platformation .
- Quality of new clients added.
- Competency development in new technologies.
- Investments in ip, and talent.
- Covid 19 impact end of fy 20.

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Performance Snapshot of FY 20



Conso	idated
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26.4%

Revenue Growth (YoY)

17.9%

EBITDA Growth (YoY)

38.1%

ROCE %

11.1%

EPS Growth (YoY)

58.8%

DPS Growth (YoY)

37.3%

Digital Revenue as % of our services business

International

13.6%

Revenue Growth (YoY)

15.7%

EBITDA Growth (YoY)

39.2%

ROCE %

Domestic

33.8%

Revenue Growth (YoY)

26.6%

EBITDA Growth (YoY)

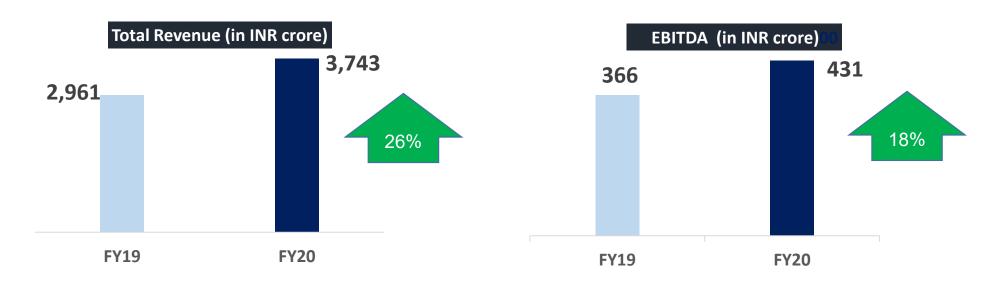
35.7%

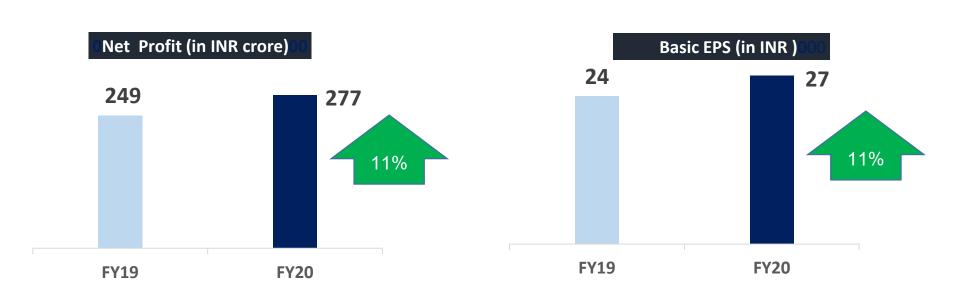
ROCE %



Summary of strong financial performance - Consolidated









Current Situation – Market



- Travel and non essential retail continue to be affected...
- Trends customers starting to start Delayed projects.
- Industries like technology, Utilities, Agri businesses, life insurance, mortgage processing doing ok and continue to invest.
- Everyone is still evaluating long term impact .
- More focus on short term quick ROI investments



Actions



- Safety of people continues to be prime...
- BCP / work from home.- working well
- Actions/ decisions on cost reduction –
- Identified new opportunities in existing customers.
- New pipeline mainly through the upgrade motion of dynamics
- Focus on cash conservation.





- Protect existing business.-
- Get back reduced business.-
- Close deferred business.-
- New strategic initiatives with existing clients-
- Creative cost based commercial models for existing clients.-
- New business vertically led Platformation- new pipeline esp in agri business and utilities
- Stay focused on cost management.
- Create new IP / themes.- new ip for commodity, service industry and investment in gbw platform





Thank You